



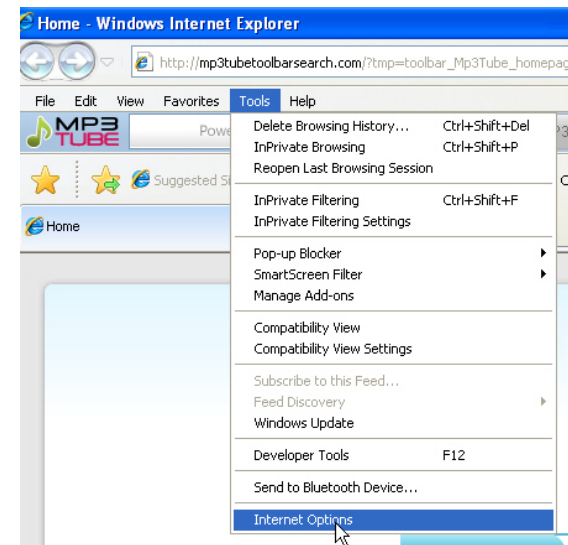
How To Fix Common Forum Problems

The most common problem you will experience with the WSC Forum other than forgotten passwords is that the forum will not display.

Generally this will happen because the cookie that the forum places on your computer has been corrupted. This can happen for a variety of reasons the most common is a thing called a dropped packet. Without going into a lengthy oration of what this means, let's focus on how to fix it.

Internet Explorer

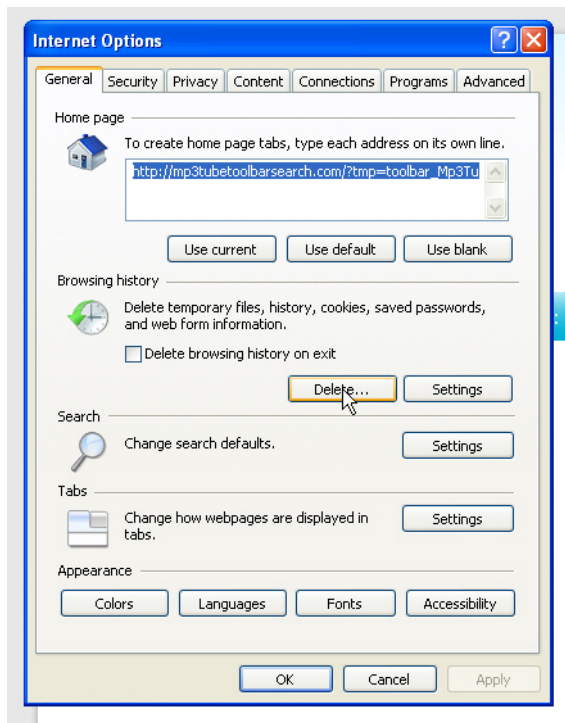
Open your browser and look near the top of the page for the word Tools.



Next locate the Internet Options and right click on it.

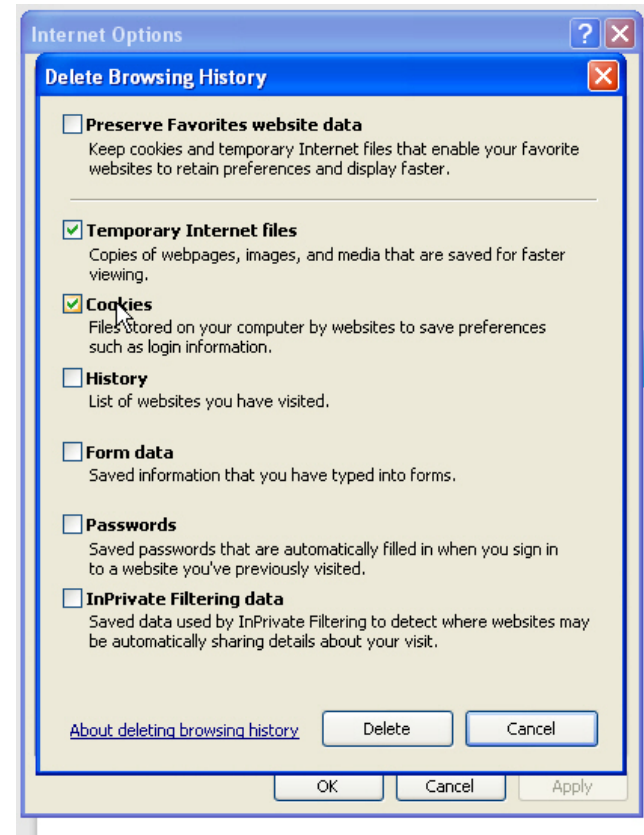
This will display a dialog box on the General Tab along with several other tabs.

In the middle of this dialog box you will see Browsing History.

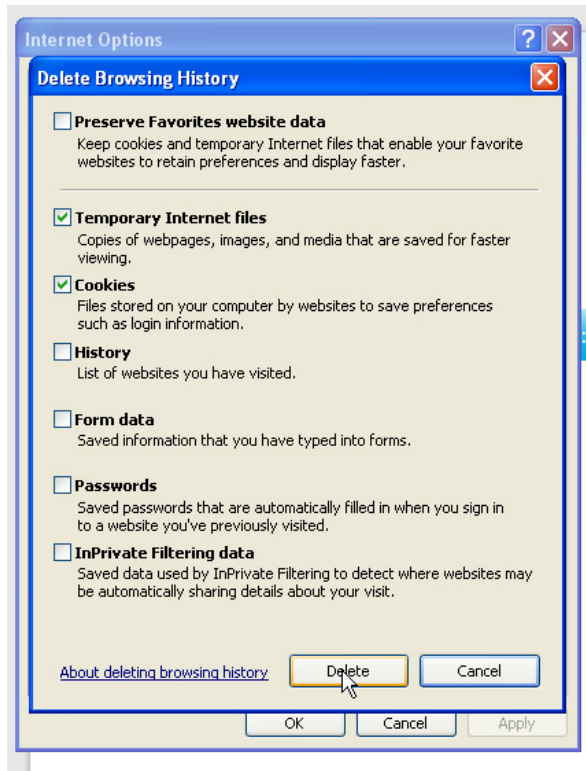


Click on the Delete button to proceed.

This will open another dialog box where you will be able to choose what action you would like to take.



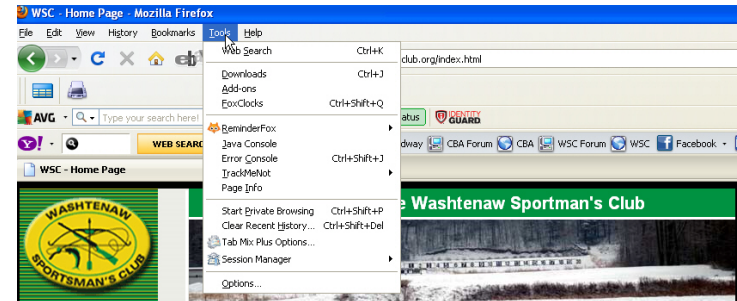
Select the Temporary Internet files and Cookies checkboxes. Then click the Delete Button.



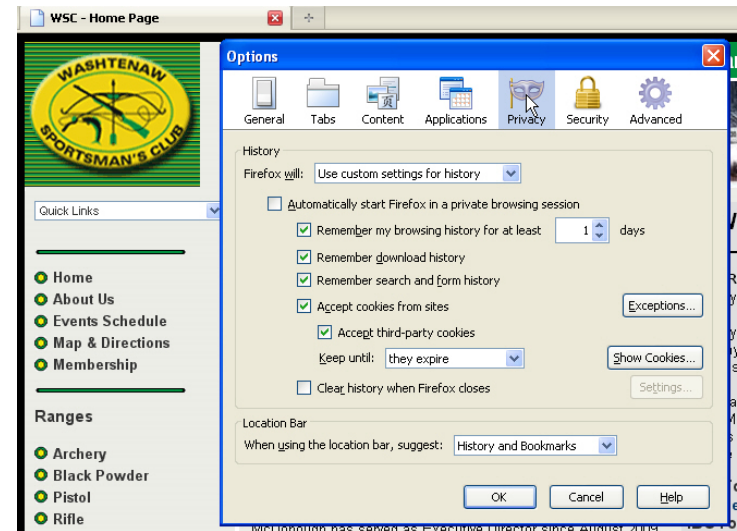
Click the Okay button and close and reopen your browser, navigate to the forum and log in using your username and password.

Firefox

Open Firefox and near the top of the page look for the word Tools. Right click and then look for the word Options.

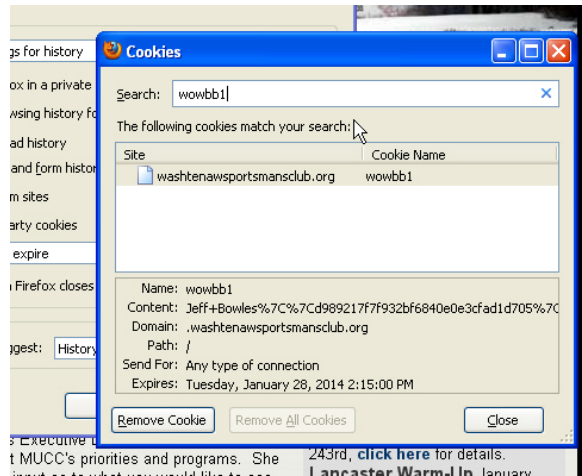


This will open the dialog box with several tabs, look for the tab named Privacy and right click on it.

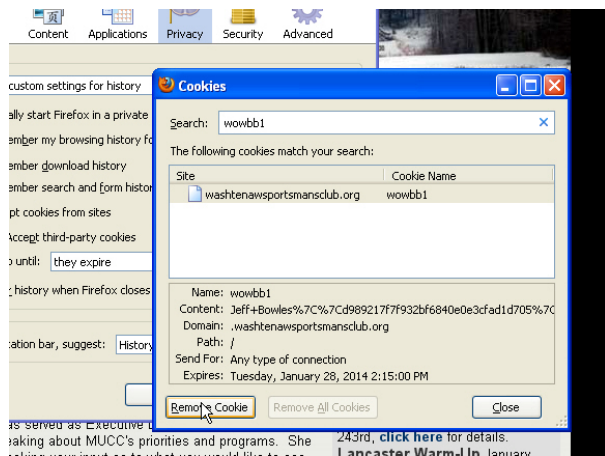


Locate the word Show Cookies and right click on it.

In the search box that opens type in wowbb1.



Click on the remove cookie button.



Close all dialog boxes, close the browser window and reopen. Navigate to the WSC Forum and log in.